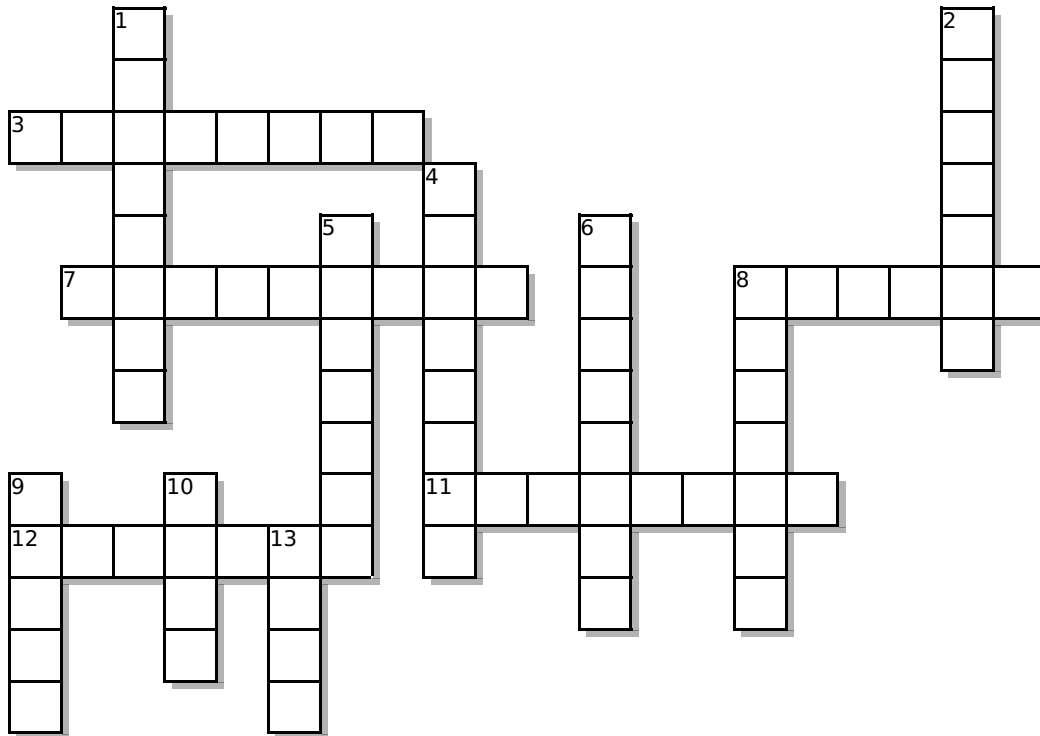




Heart-Head-Heart Crossword Challenge



ACROSS

- 3 When you experience the same feeling that someone else is having
- 7 The opposite of not paying attention
- 8 This is how people see you when you communicate with Heart-Head-Heart
- 11 Team member who relies on you every day
- 12 When you acknowledge a person's feelings without judging them

DOWN

- 1 They deserve caring too
- 2 Person who feels sick and relies on you to care for them
- 4 Image that reminds you to mix Heart and Head messages
- 5 Patients and families feel a lot of this when they seek health care
- 6 Who can benefit from using Heart-Head-Heart?
- 8 HEART messages help you _____ with other people
- 9 Message that relates to emotions, feelings or concerns
- 10 When patients feel this, communicating with HEART is especially important
- 13 Message that is about information, facts or solutions

Answers on next page!

Heart-Head-Heart Crossword Challenge

