Heart-Head-Heart Crossword Challenge

ACROSS

3  When you experience the same feeling that someone else is having
7  The opposite of not paying attention
8  This is how people see you when you communicate with Heart-Head-Heart
11 Team member who relies on you every day
12 When you acknowledge a person’s feelings without judging them

DOWN

1  They deserve caring too
2  Person who feels sick and relies on you to care for them
4  Image that reminds you to mix Heart and Head messages
5  Patients and families feel a lot of this when they seek health care
6  Who can benefit from using Heart-Head-Heart?
8  HEART messages help you _____ with other people
9  Message that relates to emotions, feelings or concerns
10 When patients feel this, communicating with HEART is especially important
13 Message that is about information, facts or solutions

Answers on next page!
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1. FAN
2. PATIENT

3. SYMPATHY
4. SALVATION

5. LISTENING
6. EVER ONNENT

7. ESPERANCE
8. CARING

9. EMPATHY
10. TIE

11. COWORKER
12. COHEART

13. EMPIRE
14. PART

15. IDEA